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SECTION 2 - RULES AND REGULATIONS

- 2.21 Emergency/ Crisis/ Disaster Restoration and Provisioning Telecommunications Service Priority (continued)
 - 2.21.3 Responsibilities of the End-User (continued)
 - (E) Pay the Company any authorized costs associated with priority services.
 - (F) Report to the Company any failed or unusable services with priority levels.
 - (G). Designate a 24-hour point of contact for each TSP request and apprise the OPT h.Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.
 - 2.21.4 Responsibilities of the Company

The Company will perform the following:

- (A) .Provide TSP service only after receipt of a TSP authorization code.
- (B) Revoke TSP services at the direction of the end-user or OPT.
- (C) Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
- (D) Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
- (E) Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
- (F) Confirm completion of TSP service order activity to the OPT.
- (G) Participate in reconciliation of TSP information at the request of the OPT.
- (H) Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.
- (I) Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.

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Donna Daniele, Area Manager