

SBC Long Distance, LLC
d/b/a AT&T Long Distance
NY PSC Tariff No. 1 – Telephone

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

3.6 AT&T Toll Free Services² (continued)

3.6.6 AT&T Enhanced Toll Free Services¹ (continued)

(D) (continued)

.6 Continuation of Business

The continuation of business message feature allows the TFS Customer to toggle an on/off an outage/disaster/congestion notification announcement.

.7 DTMF Cut-Through Toggle

DTMF Cut-Through toggle allows callers familiar with the menu prompts to enter menu responses before completion of the menu prompts. The Customer can toggle this feature on and off at different menu prompts.

.8 Extension Routing

Extension routing routes a call based on the caller's touch-tone entry of an extension number.

.9 Locator Service

Locator Service allows the subscriber to route the caller to the nearest facility based on the entered zip code, NPA-NXX or incoming ANI.

.10 Menu Routing

The menu routing feature allows a Customer to define an automated voice menu with custom or pre-recorded voice prompts.

.a Menu Routing Up To 2 Tier

This routing feature supports up to two (2) levels of caller announcement instructions. This feature allows the caller to select from a pre-programmed audio menu choices in which each menu selection is associated to a specific routing path and destination.

.b Menu Routing n-Tier

This routing feature supports up to ten (10) levels of caller announcement instructions. This feature allows the caller to select from a pre-programmed audio menu of choices in which each menu selection is associated to a specific routing path and destination.

¹ This Service is no longer available for new Customer term plan agreements effective July 9, 2007. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term plan agreement. This Service is no longer available to existing Customers upon expiration of the Customer's Term Plan.

² Effective November 12, 2007, the dedicated service offering associated with Toll Free Service will no longer be available to new Customers. Existing term plan Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement. Adds, moves and changes for this Service are no longer available to existing Customers upon expiration of the Customer's Term Plan Agreement or Customers currently on a month to month basis.