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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

3.6 AT&T Toll Free Services ¹

3.6.1 General

- (A) AT&T Toll Free Service is a reverse billed Service that allows the Customer to pay for incoming calls. It permits calls to be completed to the Customer's location without charge to the calling party. Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- (B) TFS includes: (1) a TFS Number that can be selected by the Customer or randomly generated by the SMS/800 database; (2) an Area of Service selected by the Customer; and (3) various optional features.
- (C) If the Customer does not advise the Company of its choice of a specific Resp Org, the Company will determine which Resp Org will be used.

3.6.2 Availability

(A) Area of Service

Area of Service allows a TFS Customer to block or allow calls to a given TFS Number based on the originating area of the caller. Area of Service blocking is dependent on valid ANI being delivered in the network. Calls placed from outside the Customer's Area of Service will receive an announcement informing the caller that calls cannot be completed from the caller's location. The call will then be terminated. The Customer's minimum area of service must include at least one interstate area.

(B) Originating and Terminating Access

Toll Free calls may originate on any type of access but are terminated via DVA or Switched Access lines to the Customer's location.

(C) Termination of TFS

TFS may terminate in the State where Dedicated Access or Switched Access are available.

3.6.3 Optional Features

Optional features are available. A description and the associated rates may be found in the Company's interstate Voice Product Reference and Pricing Guide which may be found at www.att.com/guidebook.

¹ Effective November 12, 2007, the dedicated service offering associated with Toll Free Service will no longer be available to new Customers. Existing term plan Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement. Adds, moves and changes for this Service are no longer available to existing Customers upon expiration of the Customer's Term Plan Agreement or Customers currently on a month to month basis.

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