

SBC Long Distance, LLC
d/b/a AT&T Long Distance
NY PSC Tariff No. 1 – Telephone

Original Page 95

SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

3.6 AT&T Toll Free Services² (continued)

3.6.6 AT&T Enhanced Toll Free Services¹ (continued)

(D) (continued)

.4 Call Routing

.a Time Dependent Routing

With time dependent routing, the incoming call is screened based on the time of the call and is time zone adjusted. Time is measured in military time in one minute increments or ranges.

.b Day of Week Routing

The day of week routing feature permits the Customer to have calls to same Toll Free Number routed to different locations based upon the day of the week. Day of week routing will follow the national observance of daylight savings time.

.c Day of Year Routing

The day of year routing feature allows the Customer to have calls to the same Toll Free Number routed to different locations on specified day of the year. Dates are stored in a month/day format. It is the responsibility of the Customer to revise day of year routing schedules annually.

.d Holiday Routing

With holiday routing, incoming calls are routed based on a pre-defined list of holidays defined by the Customer.

.e Single Termination

With single termination, calls are directly routed to a termination without special routing.

.f Percent Allocation

The percent allocation routing feature permits the Customer to define routing of calls made to the same Toll Free Number on a percentage basis so that calls can be allocated to multiple locations. Percentages must be defined in whole number, with 1% (one percent) the smallest allocation percentage to any location. The total of all percentage allocations must be 100%.

.g Service Area Routing

With service area routing, origin dependent routings are grouped to allow Customer defined serving areas.

¹ This Service is no longer available for new Customer term plan agreements effective July 9, 2007. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term plan agreement. This Service is no longer available to existing Customers upon expiration of the Customer's Term Plan.

² Effective November 12, 2007, the dedicated service offering associated with Toll Free Service will no longer be available to new Customers. Existing term plan Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement. Adds, moves and changes for this Service are no longer available to existing Customers upon expiration of the Customer's Term Plan Agreement or Customers currently on a month to month basis.