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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

- 3.6 AT&T Toll Free Services¹ (continued)
 - 3.6.5 AT&T Toll Free Service-Switched
 - (A) General
 - .1 Toll free calls are originated from any point in the State on any type of access but are terminated via Switched Access Lines to the Customer's location. The Customer's TFS Number terminates on the Customer's POTS number.
 - .2 Service(s) are available to Customers who utilize Switched Access to reach the long distance network and whose terminating location has a ten (10) digit voice-grade telephone number.
 - (B) Availability
 - .1 TFS is available to Customers that subscribe either to the Company (where available) or another long distance carrier as the presubscribed provider of 1+ long distance Service for the POTS telephone number associated with TFS.
 - .2 If a Customer with a single POTS telephone number has combined Services, i.e. outbound and TFS, and chooses to move the outbound long distance service to another long distance carrier leaving only TFS, the Customer's TFS plan must be transferred to the Company's direct bill method. Otherwise, the Company may terminate Service pursuant to Section 2.20 of this Tariff.
 - (C) Billing
 - .1 Customer Subscribes to Any of the Company's High Volume Toll Free Calling
 - Customers subscribing to any of the Company's High Volume Toll Free Calling plans will be direct-billed.
 - .2 Customer Subscribes to All Other TFS Requiring Switched Access To Reach the Long Distance Network
 - .a To enable the Company to bill the Customer for TFS on a LEC or CLEC bill, at least one of the Customer's WTNs associated with the Customer's TFS must be presubscribed to the Company for the provision of 1+ outbound long distance Service and the BAN for the TFS must be the same BAN as the WTNs associated with TFS.
 - .b The Customer will be LEC-billed if the Customer's local service is provided by an Affiliated LEC and CLEC-billed if the Customer's local service is provided by an Affiliated CLEC. The Customer will be direct-billed if the Customer's local service is provided by a non-Affiliated LEC or a non-Affiliated CLEC or if TFS is the only Service the Customer has.

¹ Effective November 12, 2007, the dedicated service offering associated with Toll Free Service will no longer be available to new Customers. Existing term plan Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement. Adds, moves and changes for this Service are no longer available to existing Customers upon expiration of the Customer's Term Plan Agreement or Customers currently on a month to month basis.

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