

SBC Long Distance, LLC
d/b/a AT&T Long Distance
NY PSC Tariff No. 1 – Telephone

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

3.2 Directory Assistance Services

3.2.1 General

Directory Assistance Service allows the Customer, End User or Casual Caller to request the telephone number or area code of a party located within the State but outside of the Customer's local calling area. The Directory Assistance operator provides assistance in locating business, residence, and government listings.

3.2.2 Availability

Assistance in obtaining an intrastate Directory Assistance listing is available to any Customer that has access to the Directory Assistance bureau via one of the access methods described in Section 3.2.3 of this Tariff.

The following types of calls are not permitted to directory assistance:

- Person-to-Person
- Collect

3.2.3 Access Methods

(A) General

Calls to directory assistance may be completed on a fully automated basis or may be completed with the assistance of an operator.

- .1 Customers who presubscribe to any of the Company's outbound Service offerings that utilize Switched Access to reach the long distance network may reach Directory Assistance on their presubscribed line by dialing:
 - .a 1 + area code + 555-1212
 - .b 0 + area code + 555-1212
 - .c 00 and request the long distance operator to connect the caller to Directory Assistance
 - .d one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212.
- .2 For Customers that subscribe to any of the Company's outbound Services that require Dedicated Access to reach the long distance network, the Customer or End User may reach Directory Assistance Service from the Customer's DVA lines by dialing 1+ NPA + 555-1212. Directory Assistance Service is blocked via all other access methods.
- .3 Customers, End Users, and Casual Callers may also reach directory assistance by dialing one of the Company's Toll Free Access Numbers. The call may be completed on a fully automated basis by dialing the area code + 555-1212. The caller may also request the long distance operator to connect the caller to Directory Assistance.

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