Original Page 15

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Simple Solutions[®]: A registered trademark of AT&T Knowledge Ventures, L.P., d/b/a AT&T Knowledge Ventures. Simple Solutions[®] is a service/feature associated with local exchange service which is defined in the tariff of the Company or Affiliate of the Company.

SimpleLinkSM: A service mark of AT&T Knowledge Ventures, L.P., d/b/a AT&T Knowledge Ventures. SimpleLinkSM is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Simply TalkSM 5 Cents: A service mark of AT&T Knowledge Ventures, L.P., d/b/a AT&T Knowledge Ventures.

Small Business Optional Calling Plans: These plans are targeted to Business Customers with less than twenty (20) lines. Small Business Optional Calling Plans are available to Business Customers with a single BTN that do not have more than one location. Customers subscribing to Small Business Optional Calling Plans may receive a single bill from the Company for local and long distance services.

SMS/800: 800 Service Management System. The main operations support system used to create and update toll free records that are then downloaded to the SMS/SCPs for processing AT&T Toll Free Service calls. This system is used by Resp Orgs to manage and administer SMS/800 records.

SMS/800 Help Desk: The organization that administers the SMS/800 system for the centralized management of toll free numbers.

SMS/SCP: Service Management System/Service Control Point. The real time data base system in the exchange carrier's network that contains routing instructions downloaded from the SMS/800.

Speed Calling 8TM: A trademark of Pacific Bell Telephone Company.

Special Access Surcharge: A charge imposed by the Local Exchange Companies in accordance with Section 69.115 of the F.C.C. Rules and Regulations.

State: State of New York.

SBC Long Distance, LLC

d/b/a AT&T Long Distance NY PSC Tariff No. 1 – Telephone

Station-to-Station: Any operator handled call where the person originating the call does not specify a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Switched Access: A transmission line that is switched through the LEC or CLEC to reach the long distance network. Switched access arrangements are only available from the subscriber's local telephone company.

Switched Services(s): Any Services that are not Data Service as defined herein which use message switches to share inter-switch transport.

Talking Call WaitingSM: A service mark of AT&T Knowledge Ventures, L.P., d/b/a AT&T Knowledge Ventures. Talking Call WaitingK is a service provided by an Affiliate of the Company.

TFS: Toll Free Service also known as AT&T Toll Free Service

The Basics[®]: A trademark of Southwestern Bell Telephone Company.

The Business Plan: A service provided by an Affiliate of the Company.

Issued: March 25, 2009