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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

The Message CenterTM: A trademark of Pacific Bell Telephone Company.

The Works[®]: A registered trademark of Southwestern Bell Telephone Company. The Works[®] is service provided by an Affiliate of the Company.

Third Party Vendor: A company, entity or individual, other than the Company, designated by the Company that provides the facilities and/or the equipment required to provide Service(s).

Three Way Calling: A service or feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

TLC: Termination Liability Charge. A charge which applies when the Customer cancels Service prior to the expiration date of a term plan agreement for Data Service(s).

Toll Free Access Number: A telephone number established for the purpose of accessing one of the Company's calling card platforms where the caller does not incur a charge for placing the call to the access number. The area code for a toll free access number is either 800, 877, or 888 or other area code assignments (8XX) as appropriate.

Toll Free Number: A telephone number associated with a Customer's AT&T Toll Free Service that is used by the calling party without charge to the calling party. The area code for a toll free number is either 800, 877, or 888 or other area code assignments as appropriate.

AT&T Toll Free Service: A reverse-billed Service that permits calls to be completed without charge to the calling party.

Total Revenue Commitment: The dollar commitment the Customer makes to the Company under the Customer's term plan agreement for the total length of the term plan. The Total Revenue Commitment is calculated by totaling the following dollar amounts as applicable (a) for a Business Optional Calling Plan with a MAC, the MAC times the number of years of the term plan agreement; (b) for a Business Optional Calling Plan with a MMC, the MMC times the number of months of the term plan agreement; and (c) for a Business Optional Calling Plan with a MRC, the MRC times the number of months of the term plan agreement.

Transmission Speed: Denotes the line or Channel speed in Bits per second.

Under-Utilization Fee (UUF): A one-time charge applicable when the Customer fails to meet revenue commitments of the Customer's Term Plan Agreement.

V&H: Vertical and Horizonal geographic coordinates.

VIP: Volume Incentive Plan.

Virtual On-Net: Stations that access and terminate within the VPN network through Switched Access.

Voice Grade Equivalent: Includes Centrex, Plexar, Local ISDN BRI and Local ISDN PRI.

Voice Mail PlusJ: A trademark of Southern New England Telephone Company.

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