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## SECTION 1 - DEFINITIONS AND ABBREVIATIONS

**EABX:** Electronic Automatic Branch eXchange.

**End User:** The person or legal entity which uses the Service provided by the Company.

**Enterprise Billing:** A feature of AT&T Toll Free Service which enables a Customer to have all or a portion of a toll free call billed to the termination point (telephone line) to which a toll free call is routed.

Equal Access: Enables the Customer to place long distance calls without the need to first dial a special code.

**Exemption Certificate:** A written notification provided by the Customer certifying that its dedicated facility should be exempted from the monthly Special Access Surcharge because (a) the facility terminates in a device not capable of interconnecting Service with the local exchange network or (b) the facility is associated with a Switched Access Service that is subject to Carrier Common Line Charges.

**F.C.C.:** Federal Communications Commission or any succeeding agency.

**Flat Rate:** Charging a rate per minute irrespective of the distance the call is carried or the time- of-day or day-of-week the call is placed.

Group A Large Package: Features associated with the provision of local exchange service which include (1) Call Waiting ID; (2) Three-way Calling; (3) Call Forwarding; (4) Call Waiting or Talking Call Waiting<sup>SM</sup>; (5) Selective Call Forwarding, Select Call Forwarding<sup>TM</sup> or Priority Call Forwarding<sup>TM</sup>; (6) Priority Call, Priority Call Ringing<sup>TM</sup> or Priority Ringing<sup>TM</sup>; (7) Speed Call 8 or Speed Calling 8<sup>TM</sup>; (8) Call Screen, Call Screening, Call Blocker<sup>TM</sup> or Call Blocking; (9) Repeat Dialing<sup>TM</sup> or Call Again<sup>TM</sup>; (10) Auto Redial<sup>TM</sup> or Missed Call Dialing<sup>TM</sup>; (11) Call Return or Auto Callback; and (12) PRIVACY MANAGER<sup>®</sup>.

**Group B Large Package:** Features associated with the provision of local exchange service which include (1) The Message Center<sup>TM</sup>, Voice Mail Plus<sup>TM</sup>, CallNotes<sup>®</sup> Plus, Universal CallNotes<sup>®</sup> or Call in One and (2) Inline<sup>®</sup>, Pacific Bell WirePro<sup>®</sup>, or Inside Wire Plus<sup>TM</sup>, LINE-BACKER<sup>®</sup>, LINE-BACKER<sup>®</sup> w/Phone Package, LINE-BACKER<sup>®</sup> Basic or LINE-BACKER<sup>®</sup> w/Phone.

Group C Large Package: Features associated with the provision of local exchange service which include Auto Redial<sup>TM</sup> or Missed Call Dialing<sup>TM</sup>, Call Screen<sup>TM</sup>, Call Screening, Call Blocker<sup>TM</sup> or Call Blocking<sup>TM</sup>, Call Forwarding (includes Busy Line, Delay, Don't Answer, and Busy Line/Don't Answer), CallNotes<sup>®</sup>, The Message Center<sup>TM</sup>, Voice Mail Plus<sup>TM</sup> or CallNotes<sup>®</sup> Plus, Voice Mail 98, Call Return<sup>TM</sup>, Auto Callback, AutoCall Block, Call Waiting, Talking Call Waiting<sup>SM</sup>, Call Waiting ID, Call Waiting ID Options, Caller ID, Inline<sup>®</sup>, Pacific Bell WirePro<sup>TM</sup> or Inside Wire Plus<sup>TM</sup>, LINE-BACKER<sup>®</sup>, LINE-BACKER<sup>®</sup> w/Phone Package, LINE-BACKER<sup>®</sup>Basic, LINE-BACKER<sup>®</sup> w/Phone, Inline Plus, Personalized Ring/Multi Ring 1 or 2, Priority Call, Priority Call Ringing<sup>TM</sup> or Priority Ringing<sup>TM</sup>, Remote Access to Call Forwarding, Selective Call Forwarding, Select Call Forwarding<sup>TM</sup>or Priority Call Forwarding<sup>TM</sup>, Speed Call 8 or Speed Calling 8<sup>TM</sup>, Three-Way Calling-subscription, Internet Caller ID, PRIVACY MANAGER<sup>®</sup>, Talking Call Waiting<sup>SM</sup>, Speed Call 30, Repeat Dialing<sup>TM</sup> or Call Again<sup>TM</sup>, VoiceMail (standard), SpeedCall 30, The Message Center Call-In-One, The Message Center (Deluxe Mailbox), Universal CallNotes<sup>®</sup> / Universal CallNotes<sup>®</sup> Plus, METRO PLAN, and Phone-Protect<sup>SM</sup>.

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