

XAND CLEC, LLC
NY P.S.C. Tariff No. 1 - Telephone
Initial Effective Date: October 31, 2012

Leaf No. 64
Revision: 0
Superseding Revision:

3. RULES AND REGULATION (CONT'D)

3.18 Minimum Payment Periods/Volume and Term Discounts - Private Line Services.
(Cont'd)

3.18.3. Rate Regulations.

Where a Service Discount Plan is requested to be provided coincident with the connection of new service, it will be effective with the establishment of service. Where the Service Discount Plan is requested to be provided on existing services, the effective date will be the first bill date following the receipt of the service Order requesting the discount. At the end of its selected commitment period, the Customer will have the option of subscribing to the service under the standard rates in effect at that time. If the Customer does not execute a new Service Discount Plan prior to the expiration of the commitment period, standard rates will be applied upon expiration of the commitment period.

3.19 Availability. The Service is available full-time, twenty-four (24) hours a day, seven (7) days a week, fifty-two (52) weeks a year.

3.20 Contacts.

- (a) Customer complaints, bill inquiries, new service or disconnect requests should be directed to:

Alan J. Katz, Controller
Xand CLEC, LLC
11 Skyline Drive
Hawthorne, NY 10532
(914) 592-8282

- (b) Other contacts with Company should be directed to:

Robert DeSantis, CFO
Xand CLEC, LLC
11 Skyline Drive
Hawthorne, NY 10532
(914) 592-3482

Issued By: President, 11 Skyline Drive, Hawthorne, NY 10532