

SNET America Inc.
d/b/a AT&T Long Distance East
New York Tariff PSC. No. 2 - Telephone

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.9 Business High Volume Calling Plan II, (Cont'd.)

3.9.8 Cancellation of Term Plan

(A) Customer Cancels – MAC has been met:

If the Customer cancels a term plan in the last year of that term plan and the Customer has met the MAC for that year, no term plan early termination fee applies.

(B) Customer Cancels – MAC has not been met:

If the Customer cancels a term plan and the MAC has not been met for the current year or for any additional years remaining in the term plan agreement, the early termination fee is equal to 50% of the unmet MAC for each of the additional years remaining on the term plan agreement.

- (C) The Company will not charge an early termination fee and/or under utilization fee when a Customer cancels an existing term plan agreement with a MAC if at the same time: (a) the Customer signs a new term plan agreement or; (b) has an existing agreement for a functionally equivalent service from an Affiliate of the Company with a term that is equal to or longer than the remainder of the current term revenue commitment that is equal to or greater than the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan agreement that is being cancelled at the request of the Customer (N)

3.9.9 Term Renewal

If the customer does not choose to renew the Business High Volume Calling Plan at the end of the 1, 2 or 3 year term, the customer will be automatically changed to the Business default rates in effect, upon completion of the current term.