XAND CLEC, LLC NY P.S.C. Tariff No. 1 - Telephone Initial Effective Date: October 31, 2012 Leaf No. 51 Revision: 0 Superseding Revision:

3. <u>RULES AND REGULATION</u> (CONT'D)

3.14 <u>**Cancellation of Service**</u>. Unless the Customer has agreed to a Minimum Payment Period, it may cancel the Services by giving thirty (30) days' prior written notice to the Company. Upon receipt of the written notice, the Company places an order with the Underlying Carrier to cancel the Services. The Service are canceled when the Underlying Carrier moves the Customer to another carrier or when the Company receives notice from the Underlying Carrier that the Service has been canceled. The Customer will be liable for any traffic occurring with the Company through the cancellation date. If the Customer has agreed to a Minimum Payment Period, it may cancel the Services only in accordance with Section 3.17 of this Tariff.

3.15 <u>Suspension/Termination of Service</u>.

3.15.1. Suspension for Cause. The Company may, without incurring any liability, suspend the Services without notice to the Customer if the Company deems that such action is necessary to protect its personnel, facilities or services. In addition, the Company may, without incurring any liability, suspend the Services ten (10) days after providing written notice to the Customer of nonpayment of any past due amount if payment is not received by the Company within the ten (10) day period. 'The Company may also, without incurring any liability, suspend the Service thirty (30) days after providing written notice to the Customer for any of the acts, omissions or occurrences listed in Section 3.2.2 of this Tariff if such act, omission or occurrence is not corrected within the thirty (30) day period. Notwithstanding the above, the Company may, without incurring any liability, suspend the Service after giving only such notice and opportunity to cure to the Customer as are reasonably required under the circumstances, if the suspension of the Services is required by law, regulation or order of governmental authority with appropriate jurisdiction.

Suspension for cause does not relieve the Customer of any obligation to Pay charges that would otherwise be due to the Company or entitle the Customer to the receipt of a credit allowance. No period of suspension will accrue toward fulfillment of any applicable Minimum Payment Period.