

XAND CLEC, LLC
NY P.S.C. Tariff No. 1 - Telephone
Initial Effective Date: October 31, 2012

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Revision: 0
Superseding Revision:

3. RULES AND REGULATION (CONT'D)

3.7 Obligations of the Customer. (Cont'd)

- 3.7.5. Cooperation.** The Customer shall cooperate with the Company in installation, trouble determination and fault isolation. The Customer shall furnish such information on a continuing basis as is required by the Company to prepare, install, provide and maintain the Services.
- 3.7.6. Damage/Loss.** The Customer shall be responsible for and reimburse the Company for loss of or damage to Company-provided facilities, or necessary repair or replacement of Private Line Services, resulting from the negligence or willful act or omission of the Customer or its officers, employees, agents or contractors or others authorized by the Customer, improper use of a Private Line Service, or any use of equipment or systems provided by the Customer or others authorized by the Customer.
- 3.7.7. Compatibility.** The Customer shall ensure that Customer-Provided Equipment and facilities are fully compatible with the Services and do not interfere with, or impair, the Services provided by the Company to other customers and do not endanger the safety of Company employees or the public or damage or interfere with the proper functioning of Company's facilities.
- 3.7.8. Notice of Service Interruption.** It shall be the obligation of the Customer to notify the Company of any interruption in service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within its control, or is not in wiring or equipment, if any, furnished by the Customer. The Customer shall be responsible for payment of a maintenance service charge in the event that a service difficulty or trouble report results from Customer acts or omissions or Customer-Provided Equipment connected to the Services.
- 3.7.9. Interconnection.** The Customer shall take all necessary steps for the interconnection of Customer-Provided Equipment with Company-provided facilities. Interconnection between Customer-Provided Equipment and the Services, or between facilities or services provided to the Customer by another carrier and the Services, may be made by the Customer at an interface point designated by the Company. All terminal equipment and wiring necessary to connect to the channels at the designated interface point are provided by the Customer.

Issued By: President, 11 Skyline Drive, Hawthorne, NY 10532