XAND CLEC, LLC   **Leaf No. 46**
NY P.S.C. Tariff No. 1 - Telephone   **Revision: 0**
Initial Effective Date: October 31, 2012   **Superseding Revision:**

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3.   RULES AND REGULATION (CONT'D)

3.11   Cancellation or Delay of Service Orders. (Cont'd)

    3.11.2. Delay of a Service Order. (Cont'd)

        C.   **Critical Dates for Cancellation of Private Line Service Orders**. A critical date schedule is established by the Company for each Private Line Service Order placed by a Customer. The Company uses this schedule to identify key activities in the Service Order process, to monitor the progress of the installation, and to administer the schedule of cancellation charges. Critical date schedules may vary between Service Orders. The specific critical dates which have been established for a given Service Order can be obtained from the Customer's XAND sales negotiator. The critical dates monitored by the Company are:

            Application Date (APP): The date on which the Customer provides a firm commitment and sufficient information to the Company to proceed with issuance of a firm order for service.

            Schedule Issue Date (SID): The date on which the Service Order is entered into the Company's Service Order distribution system.

            Design Layout Report Date (DLRD): The date on which the Design Layout Report or access interface information is received by the Company from the local exchange company.

            Records Issue Date (RID): The date on which all circuit design and assignment information is sent to the central office installation force.

            Wired and Office Tested Date (WOT): The date by which all intraoffice wiring is completed, all plug-ins are optioned and aligned, and frame continuity is established.

            Circuit Test and Acceptance Date (CTA): The date on which overall testing of the Service is completed.

            Due Date (DD): The date that has been established for completion of the installation of a Private Line Service.

Issued By: President, 11 Skyline Drive, Hawthorne, NY 10532