

Verizon New York Inc.

PSC NY No. 11--COMMUNICATIONS

Section 8
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ACCESS SERVICE

8. BILLING AND COLLECTION SERVICES (Cont'd)8.2 Billing Name and Address Service

Billing Name and Address (BNA) Service is the provision of the complete billing name, street address, city or town, state and zip code for a telephone number assigned by the Telephone Company.

BNA Service is provided for the sole purpose of permitting the customer to bill its telephonic communications services to its end users and may not be resold or used for any other purpose, including marketing activity such as market surveys or direct marketing by mail or by telephone.

The customer may not use BNA information to bill for merchandise, gift certificates, catalogs or other services or products.

8.2.1 General Description

BNA Service is provided on both a manual and a mechanized basis. On a manual basis, the information will be provided by voice telecommunications or by mail, as appropriate. On a mechanized basis, the information will be entered on magnetic tape containing recorded customer messages.

BNA information is furnished for sent-paid, collect, bill to third number, 700 and 900 service messages and messages charged to a calling card that is resident in the Telephone Company's data base. In addition, BNA information for messages originated from data terminal numbers (DTNs) of data communications services is furnished on a manual basis only.

When requested by the customer, a Master BNA List containing the end users currently presubscribed to that customer will be provided by paper or magnetic tape. The charges for each Master BNA List is as set forth in 30.8.2(C) following.

8.2.2 Undertaking of the Telephone Company

(A) Upon request from an authorized supervisor of the customer who furnishes the Personal Identification Number (PIN) assigned by the Telephone Company, the Telephone Company will provide BNA information on a manual basis.

Telephone requests for information on up to 16 telephone numbers will be responded to on line. Telephone requests for information on over 16 and up to 100 telephone numbers will be responded to by a call back by the next business day.

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