

Verizon New York Inc.

PSC NY No. 11--COMMUNICATIONS

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ACCESS SERVICE

8. BILLING AND COLLECTION SERVICES (Cont'd)8.1 Recording Service (Cont'd)8.1.5 Payment Arrangements and Audit Provision (Cont'd)(B) Minimum Period and Minimum Monthly Charge

The minimum period for which Recording Service without sorting is provided and for which charges apply is one month for each state in which the service is ordered, unless a customer's request requires that Recording Service be provided by end office and type of call, then the minimum period will be determined on an individual case basis, as set forth in 8.1.2(A) preceding.

The minimum monthly charges are the charges for customer messages recorded, customer messages assembled and edited (except when Message Processing Service is ordered for the same monthly period) and when ordered by the customer, provision of customer message detail without sorting on magnetic tapes or data files. If the service is cancelled or discontinued prior to entering the customer message detail on magnetic tapes or data files, the minimum monthly charge will be the charge for all customer messages recorded, assembled and edited for a 30 day period. The Telephone Company will use the most recent 30 day period for which data is available to determine the minimum charge.

(C) Cancellation of a Special Order

A customer may cancel a Special Order for Recording Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. The service date for Recording Service is the date the customer requests the recordings to start. When a customer cancels a Special Order for Recording Service after the order date but prior to the start of service, the Special Order charge and the minimum monthly charges will apply, except when the Special Order is for the Recording Service of Feature Group D Switched Access Service by end office and type of call, then the Cancellation Charges will be determined on an individual case basis.

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