

PSC NY No. 11--COMMUNICATIONS

Verizon New York Inc.

Section 13
Original Page 4

ACCESS SERVICE

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.2 Inward Operator Services*(A) Description

Busy Line Verification (BLV)

BLV is a service where, at the request of the customer's operator, a Telephone Company operator will attempt to determine the status of an exchange service line (e.g., conversation in progress, available to receive a call or out of service) and report to the customer's operator.

Busy Line Verification/Interrupt (BLV/I)

BLV/I is a service where, at the request of the customer's operator, a Telephone Company operator determines and reports that a conversation is in progress on an exchange service line and subsequently interrupts such conversation to request that the conversation be terminated so that the customer's end user can attempt to complete a call to the line. Such interruption will be made only when the customer's operator indicates to the Telephone Company operator that an emergency condition exists.

(B) Technical Specifications

Inward Operator Services are provided over trunks between the customer's premises and Telephone Company TOPS office(s). Where FGD trunks which carry other customer traffic are used, the technical specifications for such trunks apply. Where FGD trunks arranged exclusively for Inward Operator Services are used, the following technical specifications apply:

- (1) Type A transmission specifications applicable to a FGD trunk routed to an access tandem, as set forth in 6.4.1(A) preceding.
- (2) Interface Groups 2 and 6 as set forth in 6.1.2(A)(2) preceding.
- (3) Special Facilities Routing, Design Layout Reports, Acceptance Testing and Testing Capabilities as set forth in 6.1.3, 6.1.4, 6.1.5 and 6.2.4(D) preceding.

* Inward Operator Services regulations and rates apply only to Verizon New York Inc.

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By Sandra Dilorio Thorn, General Counsel
1095 Avenue of the Americas, New York, N.Y. 10036