

## PSC NY No. 11--COMMUNICATIONS

Verizon New York Inc.

Section 13  
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## ACCESS SERVICE

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (Cont'd)13.4 1+ Coin Rating Service (Cont'd)13.4.2 Service Description (Cont'd)

(E) Branding for 1+ Coin Rating Service is an available option. The customer must provide branding tape(s) in a format acceptable to the Telephone Company at least 4-weeks prior to implementation

(F) Live operator assistance will be provided:

- (1) when an end user encounters difficulty or requests assistance in placing 1+ coin payphone calls, or
- (2) when the call duration exceeds the time covered by the initial deposit (time-outs). In time-out situations, an operator will request additional coin deposits from the end user. Any overtime will require additional coin deposits. The limit for one-time coin deposits (initial or subsequent) is \$3.00.

(G) Live operator assistance will not be provided for the following:

- (1) Alternate billing (e.g., collect, bill-to-third number, or calling card) or person-to-person call requests.
- (2) Change of Class requests in time-out situations. The end user may not change method of payment for the call.
- (3) Payphone calls that are dialed using 0-.

13.4.3 Rate Regulations

Rates and charges for 1+ Coin Rating Service are shown in Section 31.13.10 following. Rate elements include a per-call rate for rating, a per-second charge for live operator assistance, and a nonrecurring charge per rate table change. Billing of rates and charges will be based on CICs specified in the TQ. These rates and charges are in addition to the rates and charges for originating switched access (including tandem switched transport and switching) applicable to end user calls originating from the Telephony Company's network as specified in Section 30.6.

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