

Charter Fiberlink NY-CCO, LLC
Within the State of New York

New York PSC No. 3 - Telephone

Leaf 51

Revision: 5th Revised
Superseding Revision: 4th Revised

Section 5 - Residential Services (cont'd)

5.2. Supplemental Services (cont'd)

5.2.6. Other Services and Charges (cont'd)

Name	Description	Charge	
<u>Toll Restriction</u>	Block long distance calling originating from a specified telephone line	No Charge	
<u>Seasonal Service</u>	Allows a telephone account to remain active while suspending service. (Refer to Section 5.2.2)		
	Local Plus Package ¹	Available at Regular Rate	
	Charter Unlimited Loyalty Plan ¹	Available at Regular Rate	
	LD Unlimited Minutes Standalone ¹ or Double Play Package	\$ 15.99 per number	
	LD Unlimited Minutes Triple Play Package	\$ 14.00 per number	
	Unlimited In State Packages-Standalone ¹ and Double Play ¹	\$ 15.99 per number	
	Unlimited In State Package-Triple Play ¹	\$ 14.00 per number	
	Charter Duo ¹	\$ 15.99 per number	
<u>Add/Change Feature</u>	Add or change a feature(s)	No Charge	
<u>Downgrade Feature</u>	Downgrade within 30 days of install	\$ 10.00	
<u>Directory Listing Change</u>	Change to Directory Listing	\$ 5.00 per order	
<u>Non-Sufficient Fund</u>	Fee Assessed on returned payment	\$ 20.00	
<u>Preferred Carrier Freeze</u>	Local and Long Distance carrier freeze	No Charge	
<u>Telephone Number Change</u>	Change telephone number	\$ 20.00	
<u>Late Payment Fee</u>	Customers assessed a late fee on past due amounts.	No Charge	(C)
<u>Bill Copy</u>	Assessment for additional copy of customer bill	\$ 1.99 per copy	

¹ Effective 6/25/12 this service is unavailable to new subscribers, however, existing customers who subscribe to this service will be grandfathered. These customers will have Seasonal Service and rate available to them.

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