

Charter Fiberlink NY-CCO, LLC
Within the State of New York

New York PSC No. 3 - Telephone

Leaf 50

Revision: 3rd Revised

Superseding Revision: 2nd Revised

Section 5 - Residential Services (cont'd)

5.2. Supplemental Services (cont'd)

5.2.6. Other Services and Charges

Name	Description	Charge	
<u>Block Collect Calls</u>	Prevent the acceptance of collect calls.	No Charge	
<u>Block Third Party Calling</u>	Prevent third party calling	No Charge	
<u>Block Third Party/Collect Calling</u>	Prevents the acceptance of collect calls and billing to a third party	No Charge	
<u>Directory Assistance</u>	Directory 411 Operator Assisted Calls. Refer to <u>Section 5.2.4</u> .	\$ 1.99 per use ⁽¹⁾	
<u>Directory Assistance for Physically Impaired</u>	Directory Assistance for certified physically impaired customers.	No Charge	(C)
<u>International Call Blocking</u>	Block originating international calls	No Charge	
<u>Operator Services⁽²⁾</u>	Operator assisted calls for calling card, collect, 3 rd party, busy line verify and busy line interrupt.		
<u>Private Number Service</u>	Number not listed with Directory Assistance or in the telephone directory. Records secured by Company and not provided to other carriers or publishers.	\$ 5.00 per ⁽³⁾ number, per month	
	Victims of domestic violence may receive this service at no charge per NY Public Service Law Section 91.		

¹ Effective 6/25/12 this service will be at no charge, for the first 1000 calls per month, to new customers subscribing to Unlimited Long Distance calling packages.

² Operator Services are provided by the Company via a contractual agreement with Operator Services Company, LLC. Rates per call are given upon request and are those which have been tarified with the Commission.

³ Effective 6/25/12 this service is provided only to new package customers upon request and will be at no charge. Existing subscribers to this feature on an individual basis will be grandfathered. Please refer to Definitions of Terms for Grandfathered Services.

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Issued By:

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