

RULES AND REGULATIONS (continued)

1.9.4 The Customer shall be responsible for all transmissions placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any transmissions placed by or through the Customer's equipment via any remote access features.

1.9.5 Late Payment Charge and Cost of Collection

A late fee of 1.5% per month will be charged on any Company-billed past due balance. In the event that the Company incurs fees or expenses, including attorney's fees, collecting or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.

1.9.6 Return Check Charge

A return check charge of \$20.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity (i.e., local exchange company and/or commercial credit card company) and pursuant to New York law and Commission regulations.

1.9.7 Termination Charge

Unless otherwise stated on individual contract between Customer and Company, termination charge is as follows: If Customer discontinues the service ordered, during the initial term as noted on the Customer's individual contract, for any reason whatsoever other than a Company caused service Interruption, Customer will be liable to Company for a termination charge equal to one hundred percent (100%) of the applicable monthly rate, multiplied by the remaining number of months (including any partial months as a full month) for the unexpired portion of the initial term. In addition, Customer may be liable for any fees incurred by Company for the collection of this Termination Charge. Payment of this Termination Charge is due on the date Customer requests Services to be terminated.