

PSC NO: 3 – WATER**COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****INITIAL EFFECTIVE DATE: October 14, 2012**

Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

LEAF: 22**REVISION: 0****SUPERSEDING REVISION:****GENERAL INFORMATION****5. J. Termination of Service to Entire Multiple Dwellings – Cont'd.**

(e) if the multiple dwelling is located in a city or village, the mayor thereof, or if there is none, the manager; or if the multiple dwelling is located in a town, the town supervisor; and

(f) the county executive of the county in which the multiple dwelling is located, or if there is none, the chairperson of the county's legislative body.

The notice required by this subdivision will be provided in the following manner:

(i) by personally serving it or mailing it to the owner or superintendent, as required by subparagraphs (a) and (b) of the above paragraph of this subdivision.

(ii) by mailing it to the occupants and all local officials, as required by subparagraphs (c), (d), (e) and (f) of the above paragraphs of this subdivision; and

(iii) by posting it in a conspicuous place in the public area of the multiple dwelling.

(iv) The Company will give 15 calendar days notice if personally served or posted, and 18 calendar days notice if mailed.

(v) The notice to local officials required by subparagraphs (d) and (e) of the first paragraph of this subdivision will be repeated not more than four nor less than two business days before termination.

Whenever a notice of termination of service has been made in accordance with this subdivision and the Company no longer intends to terminate service, the Company will so notify the occupants of each unit in the same manner as it gave the original notice.

2. Procedures to Avoid Termination of Service. The Company will require occupants in a multiple dwelling to pay no more than the current charges incurred by the party to whom the last preceding bill has been rendered, and must not terminate service if such current charges are paid.

If occupants in a multiple dwelling find they are unable to reach an agreement with the Company to avoid termination of service, they may contact the Commission's designee. After such a request is received, a designee will attempt to work out an agreement and will, if necessary, attempt to arrange a meeting with occupant representatives, the Company and the party responsible for making payment for service.

Issued by: William M. Varley, President, 733 Sunrise Hwy., Lynbrook, NY 11563
(Name of Officer, Title, Address)