

PSC NO: 2 - WATER
COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.
INITIAL EFFECTIVE DATE: October 14, 2012
Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

LEAF: 12
REVISION: 0
SUPERSEDING REVISION:

GENERAL INFORMATION

- b) fulfill any applicable requirements of Parts 501 and 502 of Title 16 NYCRR regarding main extensions and service pipes;
 - c) comply with the Company's tariff, and any applicable state, city or local laws, ordinances or regulations.
4. The Company will provide service to any accepted applicant whose application for service was previously denied, unless prevented by those circumstances listed in (1) of this section.
- a) as soon as reasonably possible, but no later than two (2) business days after the requirements of Section 3 of this subdivision are met or such time later as may be specified by the applicant; or
 - b) within twenty-four (24) hours, if required by the Commission or its designee.
5. A customer moving within the service territory of the Company and requesting service within sixty (60) calendar days of the closing of the customer's prior account is eligible to receive service at the new location, in accordance with Section 3 of this part and such service will be considered a continuation of services in all respects, with any existing payment agreement honored; provided, however, that such customer's prior service had not been terminated at the time of request.
6. The Company will supply the customer with service when the Commission or its authorized designee directs the provision of service.
7. The Company will request a forty-eight (48) hour written notice before discontinuing service. Nonreceipt by the Company of written notice of discontinuance will make the customer liable for all bills for water used by others on the premises covered by his contract, until the meter removal or reading arrangements have been fulfilled.
8. The Company may require an applicant to complete a written application for service only if:
- a) there are arrears at the premises to be served or service to the preceding customer at the premises to be served was terminated for non-payment within the prior twelve (12) months or the current account is subject to a final notice of termination.

Issued by: William M. Varley, President, 733 Sunrise Hwy., Lynbrook, NY 11563