

PSC NO: 2 - WATER  
COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.  
INITIAL EFFECTIVE DATE: October 14, 2012  
Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

LEAF: 36  
REVISION: 0  
SUPERSEDING REVISION:

### GENERAL INFORMATION

2. At the time of termination, if either payment of the full amount is offered, or if a customer agrees to sign a payment agreement in accordance with Section XII of this tariff and offers payment of any required down payment, the Company representative will either:

- a. accept payment or
- b. allow the customer an extension of time of not less than one business day to go to a business office to make payment or arrange for payment within the specified time.

3. Whenever payment is made at the time of termination, the Company's field representative must provide the customer with a receipt which must include the date, the account number, the amount received, the form of the payment and either the name or identification number of the Company representative.

#### E) Dishonored Checks

1. If within the last twelve (12) months a customer has paid for service with a check that was subsequently dishonored, the Company has the right to accept only cash, certified check or money order from that customer at the time of termination.

2. Receipt of a subsequently dishonored check in response to a termination notice is not payment of a customer's account and the Company is not required to issue an additional notice before termination, as long as the final termination notice warns the customer of this possibility.

Issued by: William M. Varley, President, 733 Sunrise Hwy., Lynbrook, NY 11563