

PSC NO: 90 GAS  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
INITIAL EFFECTIVE DATE: 12/01/12

LEAF: 60  
REVISION: 3  
SUPERSEDING REVISION: 2

## GENERAL INFORMATION

### 8. BILLING AND COLLECTIONS: (CONT'D)

0. Customer Deposit:  
(1) Deposit Requirements

**Residential** The Company may require a customer deposit from seasonal or short-term residential customers taking service for a term that does not exceed one year, from applicants who do not provide proof of their identity upon application for service, and from residential customers as a condition of receiving utility service if such customer is delinquent in payment of his or her utility bills. A customer is delinquent for the purpose of a deposit assessment if such customer:

- (a) accumulates two consecutive months of arrears without making reasonable payment, defined as one-half of the total arrears, of such charges before the time that a late payment charge would become applicable, or fails to make a reasonable payment on a bi-monthly bill within 50 days after the bill is due; provided that the Company requests such deposit within two months of such failure to pay; or
- (b) had utility service terminated for non-payment during the preceding six months.

Customers included in Rule 8.O.(1) above will be provided a written notice, at least 20 days before the deposit is assessed, that the failure to make timely payment will permit the Company to require a deposit from such customer. If a deposit from a customer who is delinquent by virtue of his or her failure to make a reasonable payment of arrears, is required, the Company shall permit such customer to pay the deposit in installments over a period not to exceed 12 months.

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