

PSC No. 1 - WATER**COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****INITIAL EFFECTIVE DATE: OCTOBER 14, 2012**

Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

LEAF NO.: 5**REVISION: 0****SUPERSEDING REVISION:****I TERRITORY TO WHICH SCHEDULE APPLIES:**

Incorporated Villages of Atlantic Beach, Cedarhurst, East Rockaway, Hewlett Bay Park, Hewlett Harbor, Hewlett Neck, Island Park, Lawrence, Lynbrook, Malverne, Valley Stream, and Woodsburgh. Unincorporated areas of Baldwin, Hewlett, Oceanside, Roosevelt, Woodmere and adjacent territory in the Town of Hempstead.

II DEFINITION OF TERMS

The following words and terms when used in this tariff have the following meanings:

- (A) An “access controller” is a party known to the Corporation to be in control of access to the metering equipment at a customer’s premises and to have an active account with the Corporation.
- (B) An “actual reading” is one obtained by the Corporation employee from the meter or from a device which receives a reading transmitted from the meter itself.
- (C) An “applicant” is a person who has made a request or has had a request made by a third party on his or her own behalf, for water service for his or her own residential or non-residential use.
- (D) “Arrears” are charges for which payment has not been made more than 20 calendar days after payment was due. A payment is considered to be made on the date when it is received by the Corporation or one of its authorized agents. Payment is due whenever specified by the Corporation on its bill, as long as the date is not before the bill is hand-delivered to the customer, or less than three calendar days after the bill is mailed.
- (E) A “backbill” is any bill or any portion of a bill, other than a levelized bill, which represents charges for services that was actually delivered to the customer’s premises during a period before the current billing cycle, which was not previously billed.
- (F) A “blind person” is a person who has a central visual acuity of 20/200 or less in the better eye with the use of a correcting lens. An eye with a limitation in the fields of vision such that the widest diameter of the visual field subtends an angle no greater than 20 degrees, shall be considered as having a central visual acuity of 20/200 or less.
- (G) A “business day” is any Monday through Friday when the Corporation’s business offices are open.
- (H) A “cold weather period” is that period of time beginning November 1st of each year and ending April 15th of the following year.
- (I) “The Commission” is the New York State Public Service Commission.
- (J) “The Consumer Services Division” is the Consumer Services Division of the New York State Department of Public Service.
- (K) “Corporation” or company is the New York American Water Company, Inc.

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