

**PSC No. 1 - WATER****COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****INITIAL EFFECTIVE DATE: OCTOBER 14, 2012**

Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

**LEAF NO.: 9****REVISION: 0****SUPERSEDING REVISION:**

- .1.3.3 incomplete construction of necessary facilities by the applicant or inspection and certification of such facilities by the appropriate authorities;
- .1.3.4 incomplete construction of necessary facilities by the Corporation.
- .2 The Corporation will make reasonable efforts to eliminate or correct conditions over which it has control that prevent extensions of service and will attempt to complete construction of any necessary facilities with due diligence.
- .3 As a prerequisite to accepting a party as a residential customer and providing service, the Corporation may require the party to:
  - .3.1 make full payments or enter into a payment agreement for all amounts due and payable which are not either the subject of a pending billing dispute or covered by an existing payment agreement, including:
    - .3.1.1 residential service provided and billed to prior accounts in the applicant's name or for which the applicant is legally responsible;
    - .3.1.2 other tariff fees, charges or penalties;
    - .3.1.3 a deposit, if required by the Corporation, as long as such deposit is in accordance with Title 16 NYCRR 14.11.
  - .3.2 fulfill any applicable requirements of Parts 501 and 502 of Title 16 NYCRR regarding main extensions and service pipes;
  - .3.3 comply with the Corporation's tariff, and any applicable state, city or local laws, ordinances or regulations.
- .4 The Corporation will provide service to any accepted applicant whose application for service was previously denied, unless prevented by those circumstances listed in subsection A paragraph .1 – Extension of Service:
  - .4.1 as soon as reasonably possible, but no later than two business days after the requirements of paragraph .3 of this subdivision are met or such later time as may be specified by the applicant; or
  - .4.2 within 24 hours, if required by the Commission or its designee.
- .5 A customer moving within the service territory of the Corporation and requesting service within 60 calendar days of the closing of the customer's prior account is eligible to receive service at the new location, and such service will be considered a continuation of service in all respects, with any existing payment agreement honored; provided, however, that such customer's prior service had not been terminated for non-payment at the time of the request.
- .6 The Corporation will supply the customer with service when the Commission or its authorized designee directs the provision of service.

Issued by: William M. Varley, President, 733 Sunrise Highway, Lynbrook, NY