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PSC No. 1 - WATER COMPANY: NEW YORK AMERICAN WATER COMPANY, INC. INITIAL EFFECTIVE DATE: OCTOBER 14, 2012 LEAF NO.: 45 REVISION: 0 SUPERSEDING REVISION:

Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

- .2.3 When a meter is installed, water will be turned on to the stop or valve on the inlet side of the meter and a tag attached to the stop or valve with information concerning instructions to continue water supply to the premises.
- .2.4 Upon placing or replacing a meter in service, unless the register is set at zero, the Corporation will securely attach a tag stamped with figures indicating the date and the meter dial reading at time of setting.
- .2.5 When removing a meter, the consumer will be given the reading and will be given the opportunity to read the meter if so desired.

## I. Accessibility of Equipment for Inspection and Examination of Company Apparatus

- .1 Right to Inspect
- 1.1 An agent of the Corporation may enter, at all reasonable times, any location supplied with service by the Corporation for inspection and examination of its equipment related to the provision of such service.
- An agent of the Corporation will not enter locked premises without the permission of a person lawfully in control of the premises, unless
- .1.2.1 explicitly authorized by a court; or
- .1.2.2 when an emergency may threaten the health or safety of a person, the surrounding area or the Corporation's distribution system.
- .2 Duty to Inspect
- .2.1 The Corporation will conduct a field inspection as soon as reasonably possible, but no more than 60 calendar days after a reasonable customer request or;
- .2.2 a directive by the Commission or its designee.

## J. Cross Connection Control

- .1 Cross connections of any kind are prohibited.
- 1.1 A cross connection means a physical connection through which a water supply could be contaminated via the intrusion of a contaminant from the customer's premises as a result of backflow. Backflow is a reversal in the normal or intended flow of water because of a differential in pressure that causes the flow of water into the distribution system from any source other than its intended source.
- .2 Upon determination of the Corporation or the State Commissioner of Health or, when duly authorized, a local Health Department, that a potential for contamination exists and that a backflow prevention device is required by

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