

PSC No. 1 - WATER**COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****INITIAL EFFECTIVE DATE: OCTOBER 14, 2012**

Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

LEAF NO.: 17**REVISION: 0****SUPERSEDING REVISION:****C. Meter Reading**

- .1 The Corporation's authorized agents or employees shall, at all reasonable times, have access to its equipment on the customer's premises for the purpose of reading, inspecting, testing, repairing or removing its equipment.
- .2 The Corporation will attempt to obtain an actual reading for every metered account, on a regularly scheduled basis in accordance with its tariff.
- .3 If unsuccessful in attempting to obtain an actual reading, the Corporation will leave a meter reading card at the premises.

D. Estimated Bills

- .1 When the Corporation is unable to obtain actual meter readings, it may render an estimated bill. The conditions of allowable estimated bills are stated in Title 16 NYCRR 14.12 (b) (i-viii).
- .2 Estimated bills will be calculated in accordance with an established formula which takes into account the best available relevant factors for documenting the customer's usage.

E. No Access Procedure:

- .1 Meter readings for residential customers
 - .1.1 The Corporation will begin issuing No Access notices with the next cycle bill issued after a customer's bill is estimated for six consecutive months.
 - .1.1.1 The No Access notices and charges will be directed to the access controller, unless the access controller is not the customer of record, in which case a copy of the notices will be sent to the customer.
 - .1.1.2 The series of No Access notices is stated in Title 16 NYCRR 14.12 C (3) (i-iv).
 - .1.1.3 The no access charge added to any single bill will be \$25.00 per building, even though more than one meter is located there.
 - .1.1.4 The Corporation will, at its discretion, suspend temporarily the issuance of No Access notices and penalties if the access controller contacts the Corporation and provides a legitimate reason for postponing the provision of access.

Issued by: William M. Varley, President, 733 Sunrise Highway, Lynbrook, NY