

PSC No. 1 - WATER**COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****INITIAL EFFECTIVE DATE: OCTOBER 14, 2012**

Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

LEAF NO.: 19**REVISION: 0****SUPERSEDING REVISION:**

- .1.1.1 fails to pay any tariff charges that reflect service used during the preceding twelve (12) months for which a written bill has been sent;
- .1.1.2 fails to pay any tariff charges that reflect service used before the preceding twelve (12) months, for which a written bill has been sent, in any of the following situations:
 - .1.1.2(a) when there was a billing dispute during the preceding twelve (12) months; or
 - .1.1.2(b) there was an excusable Corporation delay; or
 - .1.1.2(c) the customers culpable conduct caused or contributed to the delay in billing; or
 - .1.1.2(d) when changes are necessary to adjust estimated bills.
- .1.1.3 fails to pay amounts due under a payment agreement; or
- .1.1.4 fails to pay, or agree in writing to pay, equipment and installation charges relating to the initiation of service; or
- .1.1.5 fails to pay a required deposit.
- .1.2 The Corporation will not terminate service for nonpayment of bills to any person it knows to be receiving public assistance, if payment for such service is to be made directly to the Corporation by the Department of Social Services or the local Social Services office.
- .1.3 Water service may be discontinued by the Corporation when:
 - .1.3.1 there is no customer of record and service is being provided through tampered equipment;
 - .1.3.2 there is no customer of record or the party of record has vacated the premises, providing advance notice of termination has been given.
- .2 Final Termination Notice
 - .2.1 The Corporation will not issue a final termination notice until at least twenty (20) calendar days after the date payment was due.
 - .2.2 The Corporation will not issue a final termination notice for nonpayment of disputed charges while a complaint is pending with the Corporation or the Public Service Commission.
 - .2.2.1 The Corporation may issue a final termination notice for nonpayment of undisputed charges.
- .3 Physical Termination of Service
 - .3.1 The Corporation will not terminate service until at least:
 - .3.1.1 fifteen (15) calendar days after a final termination notice has been given personally to the customer; or

Issued by: William M. Varley, President, 733 Sunrise Highway, Lynbrook, NY