

PSC NO: 2 - WATER
COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.
INITIAL EFFECTIVE DATE: October 14, 2012
Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

LEAF: 75
REVISION: 0
SUPERSEDING REVISION:

GENERAL INFORMATION

- b. Provide for installments as low as \$10 per month and no down payment when the customer demonstrates financial need for such terms but need not provide for monthly installments of less than \$10; and
 - c. Provide for any size or no down payment and installments on any schedule over any period of time, and cover any outstanding charges if mutually agreed to by the parties.
4. The Company will renegotiate and amend a payment agreement if the customer or applicant demonstrates that his or her financial circumstances have changed significantly because of conditions beyond his/her control.
5. The Commission or its designee may order the Company to offer a payment agreement in accordance with this Section when the parties have been unable to reach an agreement or where an agreement is necessary for the fair and equitable resolution of a complaint.

B. Eligibility

1. A customer or applicant is eligible for a payment agreement and will be offered one in accordance with subdivision (A) of this Section unless:
- a. The customer is a seasonal, short-term or temporary customer; or
 - b. The customer has broken an existing payment agreement; or
 - c. The Commission or its designee determines that the customer or applicant has the resources available to pay the bill.

Issued by: William M. Varley, President, 733 Sunrise Hwy., Lynbrook, NY 11563