

Local and Joint Toll Tariff

5. Wide Area Telephone Services
5.2 Toll-Free Service*, #

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5.2.1 Description	
A.	Toll-free service permits inward calling, without charge to the caller, to a telephone number associated with the subscriber's existing local exchange service.
1.	This service is offered throughout the operating territory of the Telephone Company in the NY State portions of the Albany, Buffalo, Binghamton, NY Metropolitan, Poughkeepsie and Syracuse LATAs.
B.	Toll-free service uses the Telephone Company 800 database or other LEC accessed 800 database to translate an 800 service number call into a local ten-digit number which is then routed as a local exchange call through the network.
C.	Toll-free service is offered as an alternate to existing DTFS which requires a dedicated access line separate from a subscriber's existing local exchange line.
D.	Toll-free service calls are dialed and completed without the assistance of a Telephone Company operator and do not include collect calls, conference calls, calling card calls, person-to-person calls or any other classification of operator-handled calls.
E.	Intercept and forwarding of calls are not available when the toll-free service number is changed or disconnected.
F.	Toll-free service is not available on public telephone services.
G.	Toll-free service may be furnished only when and for so long as the customer subscribes to a sufficient number of local exchange lines to handle adequately the volume of the telephone calls received, without interfering with any of the services offered by the Telephone Company or other LEC. In the event that the use of the service causes such interference, the Telephone Company or other LEC shall have the right to block or otherwise discontinue service without prior notification to the subscriber.

5.2.2 Regulations	
A.	Minimum Service Period — One month.
B.	Resale or Sharing — Toll-free service may be resold or shared subject to the provisions of PSC NY No. 9.
C.	Flexible Pricing Plan This service is subject to the Flexible Pricing Plan regulations set forth in Tariff PSC NY No. 1--COMMUNICATIONS, Paragraph A.8., except as otherwise provided below:
1.	Changes in toll-free service rates will be effective coincident with the subscriber's first bill date following the effective date of the change.

* Effective June 16, 2012, this service is no longer available to residential customers. Existing residential customers as of June 16, 2012 may retain the service at existing locations.

Effective November 3, 2012, this service is no longer available to business customers. Existing business customers as of November 3, 2012 may retain the service, however, moves, additions and/or changes are not permitted.

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