PSC NY No. 12--COMMUNICATIONS

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Section 5 3rd Revised Page 8 Superseding 2nd Revised Page 8

Local and Joint Toll Tariff

5. Wide Area Telephone Services 5.2 Toll-Free Service*

(C)

5.2.4	Toll-Free Discount Plan
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Ε.	Connection to or disconnect from this plan will be effective on the subscriber's bill date.
F.	Usage Minimum — The customer incurs a minimum charge for the first 10 hours of usage, or any fraction thereof, even if the amount of usage is zero.
G.	Minutes Above the Minimum Period — The charge for each minute or fraction of a minute above the first 10 hours of usage are applied in tapers as follows.
1.	11-100 hours
2.	101-200 hours
3.	Over 200 hour
H.	The in-effect usage per minute rates under the toll-free discount plan will be within the allowable minimum/maximum range approved by the PSC.

5.2.5	Toll-Free Term Plan
Α.	Subscribers to the toll-free discount plan as specified in Section 2.2.4 will be provided additional rate discounts in exchange for a time commitment for a period ranging from one to three years. A subscriber must agree in writing to a specific time commitment. The commitment levels and their associated percentage discounts are as follows.
1.	1 Year— 5% discount
2.	2 Years— 12% discount
3.	3 Years— 15% discount
В.	In addition to the regulations contained herein the regulations for the toll-free discount plan also apply (refer to Section 2.2.4).
C.	A record order charge, as specified in PSC NY No. 1COMMUNICATIONS will apply to establish or modify a term plan except when established with the connection of a toll-free discount plan.
D.	Connection to or disconnect from this term plan will be effective on a subscriber's bill date.
E.	A subscriber may upgrade or downgrade its commitment level before the expiration of an existing term plan. Any new plan will become effective on the subscriber's bill date. A subscriber who lowers its commitment level will be subject to termination penalties.

Effective November 3, 2012, this service is no longer available to business customers. Existing business customers as of November 3, 2012 may retain the service, however, moves, additions and/or changes are (N) not permitted.

By Keefe B. Clemons, General Counsel 140 West Street, NY, NY 10007 ٦