

**RCLEC, Inc.**  
**P.SC. No. 3 – Local Wholesale Access Tariff**

**Section 2**  
**Page No. 24**  
**Revision No: 0**  
**Superseding Rev. No.:**

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**REGULATIONS (CONT'D)**

**2.12 Ordering (Cont'd)**

**2.12.5 Design Change**

Customer may request a design change to the Service ordered. A design change is any change to a Service Order that requires engineering review and may include a change to the Design Layout Report. An engineering review is a review by Company personnel of the Service ordered and the requested changes to determine what change(s) in the design, if any, are necessary to meet the Customer's request. Charges for design changes may apply on a per occurrence basis.

**2.12.6 Cancellation of Service Order**

Customer may cancel a Service Order for the installation of Service on any date prior to notification by the Company that Service is available for Customer's use or prior to the Service Date, whichever is later. The cancellation date is the date the Company receives written notice from the Customer that the Service Order is to be canceled. If a Customer is unable to accept Service within 30 calendar days of the original estimated Service Date, the Service Order will be cancelled and applicable charges will apply, as follows:

Prior to completion of DLR	\$250 per circuit
After completion of Plant Test Date, but prior to estimated Service Date plus Company expenses	\$500 per circuit

**2.12.7 Minimum Period of Service**

The minimum period for which Services are provided and for which rates and charges are applicable is one year unless otherwise specified. When a Service is disconnected or discontinued prior to the expiration of the minimum period, charges are applicable, whether the Service is used or not.

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Issued By:

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