

RCLEC, Inc.  
P.S.C. No. 3 – Local Wholesale Access Tariff

Section 2  
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## REGULATIONS (CONT'D)

### 2.7 Allowances for Interruptions in Service (Cont'd)

#### 2.7.4 Application of Credits for Interruptions in Service (Cont'd)

- C) A credit allowance will be given for interruptions in service of 15 minutes or more. Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.
- D) Interruptions of 24 Hours or Less
- | <u>Length of Interruption</u>              | <u>Interruption Period<br/>To Be Credited</u> |
|--|---|
| Less than 15 minutes                       | None  |
| 15 minutes up to but not including 3 hours | 1/10 Day                                      |
| 3 hours up to but not including 6 hours    | 1/5 Day                                       |
| 6 hours up to but not including 9 hours    | 2/5 Day                                       |
| 9 hours up to but not including 12 hours   | 3/5 Day                                       |
| 12 hours up to but not including 15 hours  | 4/5 Day                                       |
| 15 hours up to but not including 24 hours  | One Day                                       |
- E) Continuous Interruption Over 24 Hours and Less Than 72 Hours. Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each three-hour period or fraction thereof that occurs following the expiration of the initial 24-hour period. No more than one full day's credit will be allowed for any period of 24 hours.
- F) Interruptions Over 72 Hours. Interruptions over 72 hours will be credited 2 days for each full 24-hour period that occurs following the expiration of the initial 72-hour period. No more than 30 days credit will be allowed for any one-month period.

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