

**RCLEC, Inc.**  
**P.SC. No. 3 – Local Wholesale Access Tariff**

**Section 1**  
**Page No. 7**  
**Revision No: 0**  
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**DEFINITIONS (CONT'D)**

**QOS CONDITIONING** - The ability to provide different priority to different applications, users, or data flows, or to guarantee a certain level of performance to a data flow. For example, a required bit rate, delay, jitter, packet dropping probability and/or bit error rate may be guaranteed

**SERVICE** - Any means of Service offered herein or any combination thereof.

**SERVICE DATE** - The date on which Customer begins to utilize the Service or the date on which Service is made available for use by the Customer or its End Users, whichever is sooner.

**SERVICE ORDER** - A written request for Service executed by Customer and Company in the format devised by Company. The signing of a Service Order by Customer and the acceptance by Company, or the use of Service by Customer, initiates the respective obligations of the parties as set forth therein and pursuant to this Tariff.

**SERVICE PROVIDER** - Any other service provider, including but not limited to other telecommunications providers authorized by the Commission to provide telecommunications service in New York, such as exchange carriers, electronic message service carriers, resellers and interconnect companies, as well as video service providers, Internet service providers.

**SERVICE COMMENCEMENT DATE** - The first date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this Tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and the Customer may mutually agree on a substitute Service Commencement Date. If the Company does not have an executed Service Order from a Customer, the Service Commencement Date will be the first date on which the service or facility was used by a Customer.

**SERVICE SWITCHING POINT (SSP)** - A Service Switching Point denotes an end office or tandem which, in addition to having SS7 and SP capabilities, is also equipped to query centralized data bases.

**SERVING WIRE CENTER** - The term "Serving Wire Center" denotes the wire center from which the Customer designated premises would normally obtain dial tone.

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Issued By:

John Marlow, Chief Executive Officer  
1400 Fashion Island Blvd., 7<sup>th</sup> Floor  
San Mateo, CA 94404