

LOCAL EXCHANGE TARIFF
NEW YORK METROPOLITAN LOCAL AND TRANSPORT AREA

N. BUSINESS LINK PLAN (Cont'd)

Effective October 1, 2011, Business Link Plan is not available to customers who did not subscribe to the service as of October 1, 2011, or at locations at which service was not provided as of such date. Additions/changes to this service are permitted at existing customer locations only.

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2. Regulations (Cont'd)

- c. For month-to-month Plan customers, qualifying usage is defined as direct dialed Upstate IntraLATA toll calls, Downstate Regional Calling Plan interregion calls and Toll-Free Service calls, excluding, however, the following type of calls: Operator assisted (except where direct dialing is not available or the customer is disabled and not able to direct dial), Directory Assistance Call Completion, calls to a chatline service under NY PSC Orders, calls to any information service including 900 Service, Dedicated Inward WATS Toll-Free Service, and calls not associated with an access line purchased from the Company.

For contract option Plan customers, qualifying usage is defined as direct dialed Upstate IntraLATA toll calls, Downstate Regional Calling Plan interregion calls, Home Region calls, Local Calling calls, and Toll-Free Service calls, excluding, however, the following type of calls: Operator assisted (except where direct dialing is not available or the customer is disabled and not able to direct dial), Directory Assistance Call Completion, calls to a chatline service under NY PSC Orders, calls to any information service including 900 Service, Dedicated Inward WATS Toll-Free Service, and calls not associated with an access line purchased from the Company. The Plan contract option for local/home region discount is available only to customers who presubscribe to the Company as their carrier for all local calling, Home Region Calling, Downstate RCP interregion calls and Upstate IntraLATA toll calls.

- d. The Company reserves the right, upon 10 days' notice to the Public Service Commission, to institute a promotional offering for the Plan in which an additional discount would be offered to new customers for the first 30 days of qualifying usage under the Plan. The promotional period will not exceed 90 days.
- e. Customers are permitted to terminate participation in the month-to-month version of the Plan at any time. No previously applied discounts will be affected by customer termination and no termination charges will apply except as specified in g. following. The termination will go into effect in the billing cycle in which the Company receives notification from the customer. Customers are permitted to terminate participation in the contract option of the Plan at any time. If the customer migrates to another Verizon New York Inc. optional usage discount plan with a larger monthly minimum or longer time commitment, no termination liability will apply, and no previously applied discounts will be affected. If the customer terminates participation in the contract option of the Plan and does not migrate to another Verizon New York Inc. optional usage discount plan, then termination charges will apply. The termination charge is \$250.00. The termination will go into effect in the billing cycle following the billing cycle in which the Company receives notification from the customer.

The Contract Option will be automatically renewed after 24 months unless the Tariff is changed or Customer notifies the Company that Customer does not wish to renew.

- f. If for any reason, the Company withdraws the Plan, all customers will be discontinued from the Plan.