Mosaic NetworX LLC   New York PSC No. 2
Effective: December 13, 2012   Leaf No. 53   (T)
                                                                        Revision 2
                                                              Superseding Revision: 1

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D.)

3.6   Obligations of the Company

        3.6.1   With regard to Services provided by the Company, specific Company responsibilities
                include, but are not limited to the following:

                A.   Network Management

                       The Company will administer its network to ensure that provision of acceptable
                       service levels to all Customers and End Users of the Company's network services.
                       Generally, service levels are considered acceptable only when both End Users and
                       Customers are able to establish connections with minimal delay encountered within
                       the Company network. The Company maintains the right to apply protective
                       controls, i.e., those actions, such as call gapping, which selectively cancel the
                       completion of traffic, over any traffic carried over its network, including that
                       associated with a Customer's Switched Access Service. Generally, such protective
                       measures would only be taken as a result of occurrences such as a failure or
                       overload of Company or Customer facilities, natural disasters, mass calling or
                       national security demands.

                B.   Design and Traffic Routing of Switched Access Service

                       The Company shall design and determine the routing of Switched Access Service,
                       including the selection of the first point of switching and the selection of facilities
                       from the interface to any switching point. The Company shall also decide if capacity
                       is to be provided by originating only, terminating only, or two-way trunk groups.
                       Finally, the Company will decide whether trunk side access will be provided
                       through the use of two-wire or four-wire trunk terminating equipment.

                       Selection of facilities and equipment and traffic routing of the service are based on
                       standard engineering methods, available facilities and equipment and the Company's
                       traffic routing plans. If the Customer desires different routing or directionality than
                       that determined by the Company, the Company will work cooperatively with the
                       Customer in determining (1) whether the service is to be routed directly to an end
                       office or through an access tandem switch and (2) the directionality of the service.

Issued By:

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Cancelled by supplement No. 1 effective June 1, 2013   Chief Operating Officer   (T)
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