

Mosaic NetworX LLC  
Effective: December 13, 2012

New York PSC No. 2  
Leaf No. 31  
Revision 1  
Superseding Revision: 0

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Cancellation by Company

- 2.13.1 Service continues to be provided until canceled by the Customer pursuant to Section 2.13 or until discontinued by the Company. The Company may render bills subsequent to the termination of service for charges incurred before termination. The Customer shall pay such bills in full in accordance with the payment terms of this tariff.
- 2.13.2 The Company may refuse or discontinue service to a Customer without notice under the following conditions:
- A. For violation of law or this tariff: Except as provided elsewhere in this tariff, the Company may refuse, suspend or cancel service, without notice, for any violation of terms of this tariff, for any violation of any law, rule, regulation, order, decree or policy of any governmental authority of competent jurisdiction, or by reason of any order or decision of a court or other governmental authority having jurisdiction which prohibits the Company from furnishing such service or prohibits Customer from subscribing to, using, or paying for such service.
  - B. For the Company to comply with any order or request of any governmental authority having jurisdiction: The Company may refuse, suspend or cancel service, without notice, in order to permit the Company to comply with any order or request of any governmental authority having jurisdiction.
  - C. In the event of a national or local emergency in which the Company has reason to believe that its services may be used for causing terrorist acts or harm to citizens.
  - D. In the event of Customer's or Customer's authorized or unauthorized End User's use of equipment in such a manner as to adversely affect the Company's equipment or service to others.
  - E. In the event of tampering with the equipment or services of the Company or its agents.
  - F. In the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, to the extent that Company opts to restore such service, require the Customer to make, at Customer's own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
  - G. If any of the facilities, appliances, or apparatus on the Customer Premises are found to be unsafe or causing harm to the Company's facilities. In such cases, Company may refuse to furnish service until the Customer shall have remedied the condition.

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Issued By:

Cancelled by supplement No. 1 effective ~~Chief Operating Officer~~  
454 Las Gallinas Ave., Suite 145  
San Rafael, CA 94903

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