Mosaic NetworX LLC Effective: December 13, 2012

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS, (CONT'D.)

Point of Presence or POP - The premises associated with an interexchange or other carrier's communication and switching systems.

Public Switched Telephone Network (or PSTN) – The interconnected network of networks providing voicegrade switched communications service to end users with station addressing based upon the North American Numbering Plan, regardless of the technology or facilities used to provide this service, and regardless of the dialing plan or pattern actually used by a particular caller.

Query - The inquiry to a Company or Company-controlled database to obtain information, processing instructions or service data.

Recurring Charge - The charges to the Customer for services, facilities or equipment, which continue for the agreed upon duration of the service. Recurring charges do not vary based on Customer usage of the services, facilities or equipment provided.

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