Mosaic NetworX LLC New York PSC No. 3 Effective: February 16, 2013

SECTION 1.0 – DEFINITIONS (CONT'D.)

Premises - The space occupied by a customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

Recurring Charges - Periodic charges to the Customer for services, and equipment, which continue for the agreed upon duration of the service.

Service (Services) - The Company's telecommunications services offered on the Company's network.

Service Commencement Date - The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order - The written or verbal request for Company services by the Customer and the Company in the format devised by the Company. A Service Order initiates the respective obligations of the parties as set forth therein and pursuant to this tariff.