

Mosaic NetworX LLC
New York PSC No. 3
Effective: February 16, 2013

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Revision: 0
Superseding Revision:

SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.6 Discontinuance of Service (Cont'd.)

2.6.5 Emergency Termination of Service

The Company will immediately terminate the service of any Customer, on request, when the Customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.