

Time Warner Cable Information Services (New York), LLC  
d/b/a Time Warner Cable  
P.S.C. No. 3 – Telephone  
Effective Date: February 23, 2013

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Revision: 0  
Superseding Revision:

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

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SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.3 MISCELLANEOUS SERVICES

3.3.1 General

B. Terms and Conditions

1. The features in this section are included in the Company's Voice Service offering.
2. All features are provided subject to availability: Features may not be available with all classes of Service. Transmission levels may not be sufficient in all cases.

3.3.2 Directory Assistance (DA)

A. Local and National Directory Assistance Service

1. Description

Local and National Directory Assistance Service (411) is furnished upon Customer request for assistance in determining telephone numbers. Customers will be charged for all requests, including requests for listings that are not found and requests for numbers not listed or published.

2. Rates

|                                     | <u>Residential</u> | <u>Business</u> |
|-------------------------------------|--------------------|-----------------|
| <u>Per Request:</u>                 |                    |                 |
| Customer Dialed (Local)             | \$1.99             | \$1.99          |
| Customer Dialed (National)          | \$1.99             | \$1.99          |
| Operator Dialed (Local & National): | ---                | \$3.85          |

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