

Time Warner Cable Information Services (New York), LLC  
d/b/a Time Warner Cable  
P.S.C. No. 3 – Telephone  
Effective Date: February 23, 2013

Leaf: 72  
Revision: 0  
Superseding Revision:

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

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SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.3 MISCELLANEOUS SERVICES

3.3.3 Directory Assistance with Call Completion Service

A. Description

Directory Assistance Call Completion Service provides a Customer calling Directory Assistance with the option of having the call to the last requested number completed. A service message will inform the Customer that he or she may be connected to the requested number automatically for a specified additional charge.

B. Terms and Conditions

1. Directory Assistance Call with Completion Service is furnished only where facilities are available. Normal usage charges apply in addition to a Directory Assistance Call with Completion Service charge.
2. When a caller requests more than one number from Directory Assistance, Directory Assistance with Call Completion Service is offered only for the last number requested.
3. The Directory Assistance with Call Completion Service charge applies only to calls actually completed.
4. The Directory Assistance with Call Completion Service charge will be credited for completion of calls to the wrong number, incomplete connections or calls with unsatisfactory transmission.
5. The Directory Assistance with Call Completion Service charge does not apply to disabled persons who are exempt from the Directory Assistance charge pursuant to this tariff.

C.. Rates

	<u>Residential</u>	<u>Business</u>
<u>Per Completed Call</u>		
Customer Dialed (Local):	\$1.99	\$1.99
Customer Dialed (National):	\$1.99	\$1.99
Operator Dialed (Local & National):	---	\$3.85

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