

Time Warner Cable Information Services (New York), LLC
d/b/a Time Warner Cable
P.S.C. No. 3 – Telephone
Effective Date: February 23, 2013

Leaf: 54
Revision: 0
Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.2 Residential Voice Service (Cont'd.)

C. Custom Calling Features (Cont'd.)

6. Call Trace

Customers receiving annoying or anonymous calls may request (1) a telephone number change, which will be provided at no charge by company's name or (2) the capability to utilize Call Trace on a per activation basis, as needed. If a trace is successful, the Company's equipment will record the originating telephone number, and the date and time of the call. The results of the trace will be disclosed to a law enforcement agency. Call Trace is available where facilities permit.

7. Anonymous Call Reject

Blocks unwanted calls from callers who restrict sending caller ID information.

8. Call Forward

Allows all calls to be forwarded to a specific phone number (excluding international terminations).

9. Three-Way Calling

Allows a User to add a third party or a second call to an existing two party call.

10. Speed Dial

Provides single digit dialing for up to 8 numbers stored.

11. Inbound/Outbound Call Restriction Options

Restricts inbound calls, and allows the Customer to opt to disallow certain outbound calls: International, 900, both international +900/976, all chargeable calls such as 411, 900, international, operator assisted and directory assistance.

Issued By: Julie P. Laine, Secretary
60 Columbus Circle, New York, NY 10023