

Time Warner Cable Information Services (New York), LLC
d/b/a Time Warner Cable
P.S.C. No. 3 – Telephone
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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.2 Residential Voice Service (Cont'd.)

C. Custom Calling Features

1. Call Waiting

When a Customer is making a Call, a short spurt of tone signals the Customer that an incoming call is waiting. The tone is heard only by the Call Waiting Customer, while the incoming caller hears a regular ringing signal. Flashing the switchhook holds the first call while the second is answered

2. Caller ID

Allows a Caller ID display unit to display the name and number of incoming calls.

3. Call Waiting with Caller ID

When a Customer is talking on the telephone, allows a Caller ID display unit to display the number of an incoming call. A Customer-provided visual display unit is required to interact with this feature.

4. Caller ID – Block Per Line

Allows the Customer to prevent delivery of their telephone number on all outgoing calls. This feature will be in operation on a continuous basis unless *82 is dialed to unblock before a call is placed. This feature may not operate when calling toll free and abbreviated telephone numbers (e.g., 211, 311, 911).

5. Caller ID – Block Per Call

Allows the Customer to prevent delivery, on a per call basis, of their telephone number on an outgoing call to another party who subscribes to Caller ID. This service is accessed by dialing *67. This feature may not operate when calling toll free and abbreviated telephone numbers (e.g., 211, 311, 911).

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