

PSC NO: 121 ELECTRICITY  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
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## GENERAL INFORMATION

### 18. Surcharge to Collect Temporary State Assessment

Each customer bill for service under Service Classification Nos. 1, 2, 3, and 4 will be increased to collect a Temporary State Energy and Utility Service Conservation Assessment pursuant to the Commission's *Order Implementing Temporary State Assessment*, issued June 19, 2009. The surcharge rate will be multiplied by all kilowatthours delivered.

Each year a reconciliation of the amounts to be recovered through the surcharge and the actual amounts collected will be reflected in the establishment of the TSAS for the following year.

A Temporary State Assessment Surcharge (TSAS) Statement setting forth the surcharges by service classification will be filed with the Public Service Commission on not less than fifteen (15) days notice. Such statement can be found at the end of this Schedule (PSC 121 – Electricity).

### 19. Service Guarantee

The Company guarantees to keep service appointments made at the customer's request. If the Company does not keep an appointment within the timeframe agreed upon, a credit will be applied to the customer's next bill. The credit will be \$20.00.

Service guarantees do not apply to appointments made for the same day the customer requests service or if events beyond the Company's control, such as severe weather, prevent the Company from performing as planned.

### 20. Reliability Support Services (RSS) Surcharge

The RSS surcharge provides for recovery from customers of costs incurred by the Company for third-party services to ensure that local reliability needs are met.

- A. The RSS surcharge is applicable to customers taking service under Service Classification Nos. 1, 2, 3, and 4, regardless of supplier.
- B. The surcharge will include the following applicable costs and credits ("Net RSS Costs"):
  - 1. monthly fixed payment costs; outside service and consultancy costs (i.e., cost of service study, costs associated with Requests For Proposals, and other applicable fees); applicable capital expenditures; and any other costs passed on by any third-party to ensure local reliability needs; and
  - 2. any payments or credits received by the Company for energy and ancillary service revenues; any payments or credits received by the Company for capacity revenues; and any other applicable payments or credits by any third party (e.g., other utility payments).
- C. Net RSS costs shall be allocated to each service classification based upon its most recent transmission plant allocator.
- D. The RSS surcharge will be collected from each customer on a volumetric basis as follows:
  - (i) per kWh for Service Classification Nos. 1, 2, 3, and 4.

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