

RCN Telecom Services of New York, LP  
PSC No. 6 - Telephone  
Initial Effective Date: June 7, 2012

Leaf No. 39  
Revision No. 0  
Superseding Revision No. 0

## **SPECIAL ACCESS SERVICES**

### 2. REGULATIONS (cont'd.)

#### 2.10 Customer Service Availability

The Company's 24-hour toll-free numbers for customer service is as follows:

Repair and Maintenance: 1-888-972-6622

Billing Inquiries:

End Users: 1-888-891-7770

Carriers: 1-609-734-7554

Representatives qualified to resolve billing questions and other routine administrative matters may be available only during weekday hours of 8:00 a.m. through 5:00 p.m.