

RCN Telecom Services of New York, LP
PSC No. 6 - Telephone
Initial Effective Date: June 7, 2012

Leaf No. 35
Revision No. 0
Superseding Revision No. 0

SPECIAL ACCESS SERVICES

2. REGULATIONS (cont'd.)

2.6 Allowances for Interruptions in Service (cont'd.)

2.6.2 Limitations on Allowances

No credit allowance will be made for interruptions of service:

- a) due to the negligence of, or noncompliance with the provisions of this tariff or contract by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- b) due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- c) due to the failure or malfunction of non-Company equipment;
- d) during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- e) during a period in which the Customer continues to use the service on an impaired basis;
- f) during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- g) due to circumstances or causes beyond the control of Company; and
- h) that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.