

Matrix Telecom, Inc.
d/b/a VarTec Telecom d/b/a Excel Telecommunications
P.S.C. No. 10 – Telephone
Effective Date: April 29, 2012

Leaf No. 62
Revision: 1
Superseding Revision: 0

INTRASTATE SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.7 Billing and Payment Regulations (Cont'd.)

2.7.1 Billing and Collection of Charges (Cont'd.)

The Company may charge the Customer all fees or expenses reasonably incurred in collecting or attempting to collect any charges owed the Company. In addition, if the Customer's unpaid charges are referred to an outside collection agency, the Company may immediately begin to charge the Customer a collection fee on the unpaid undisputed charges at a rate of 1.5% per month. The Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred. (T)

The Company includes its name and its toll-free telephone number on all invoices. Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this tariff will be prorated to the number of days or fraction thereof based on a thirty (30) day month. (T)